



Gary enrolled in FSET on October 8, 2019. At that time Gary had just recently been released from being incarcerated and was living at the TLP House with 90 days to find alternative housing. He had his driver's license but did not have a vehicle so was dependent on others and public transportation to get around. Gary had a resume but stated that it needed to be updated. FSET provided guidance to help Gary update his resume. At enrollment he had two goals. His first goal was to find full-time permanent employment. His second goal was to enroll in the Trans Program for the Highway Flagger Program for long term career. FSET immediately assisted and purchased shirt, pants and shoes for job interviews and provided him with a cab card for employment search. The next week Gary, after being unable to attend a Focus Group appointment that he had been scheduled for contacted FSET and requested to reschedule the missed Focus appointment. In mid-November Gary reached out to FSET and advised that he had been asked to come to orientation for the Trans Program and had been able to set up transportation to Crandon for the appointment. He requested FSET assist with transportation costs. FSET provided gas cards for the Trans Program orientation. At the same time, Gary advised FSET that he had applied for the Production Technician at Superior Diesel and requested FSET submit Direct Referral on his behalf. Direct Referral was

made to Superior Diesel. Upon doing follow up with the Direct Referral CSS XWF069 advised that she had not heard anything from Superior Diesel for Gary and advised that he take in a copy of he resume and cover letter directly to the plant. Gary stated that he needed paper copies of his resume and cover letter. FSET printed both for Gary. Around the same time, Gary was applying for position at Lake Shore Systems. FSET and Gary discussed using a combination cover letter and letter of explanation when submitting his resume. FSET provided Gary with a letter of explanation template. Gary worked on letter and provided FSET a copy to review. Gary submitted both the letter and his resume and was asked in for an interview. On December 3rd, Gary reported to FSET that he had been offered full-time employment at Lake Shore Systems starting on December 16th working 40 hours a week at \$18.70 per hour as a



Machinist. At this time Gary decided to end his goal of completing the Trans Program as he had gained permanent full-time employment. Gary was offered Job Retention Services which he accepted. FSET has assisted Gary with his Job Retention by purchasing steel toe boots and work jeans for him as well as supporting him with his transportation costs. This helped Gary to save money as his time at the TLP House was ending. At his December 20th FSET appointment Gary inquired if FSET had any housing connections. FSET provided Gary with phone numbers to a rental agency in the area. On January 10th at his FSET appointment Gary reported that he had moved into his new apartment. FSET will continue to support Gary through his Job Retention period.