

Julie enrolled in the FSET program at the beginning of December 2020. At the time of enrollment, Julie was working as a Housekeeper, but her hours had been reduced due to COVID related issues. Due to the reduced hours at work, Julie knew she would be behind on bills and needed to find better or additional employment.

FSET was able to assist Julie with rent and transportation assistance as well as one-on-one case management while she looked for employment more suitable for her current situation.

In April, Julie reported that she had gained part-time employment as a Housekeeper working at CleanPower. Once learning of her new job, Julie's FSET Case Manager offered Julie job retention services.

Job retention services included a Retention Referral to CleanPower by the Career Services Team. The Career Services team member reached out to CleanPower to thank them for the opportunity and to bridge communication with FSET regarding Julie's new employment.

FSET continues to work with Julie to support her in her new position including helping with transportation costs and having discussions on problem solving, communication, confidence in the workplace as well as other topics that will be beneficial for Julie in her new position.