

Morgan enrolled with FSET in May of 2019 and was searching for a job in the Customer Service field. The following week after enrollment, Morgan attended FOCUS group, a workshop focused on the local labor market. She was able to learn of some of the Northcentral FSET employer connections that had job openings in the field.

Morgan's case manager helped her create a new resume and she applied to several customer service positions. Morgan did attend some interviews but was unable to secure a job so she was beginning to feel frustrated by the job search process.

By the end of November, Morgan applied and interviewed with Salelytics for a Customer service/Sales position. A direct referral was sent by the Career Services Specialist to the employer. Morgan interviewed and started her new job with Salelytics in January 2020!

FSET continues to support Morgan during her probationary period with Salelytics. Great job, Morgan!